Instant Feedback

Check Point surveys help your business easily collect on-site customer feedback.

Simple, Affordable Survey Solution

Understanding customer needs is the first step in providing a better guest experience. Check Point is a tablet survey application that helps businesses collect on-site customer feedback. With Check Point, you'll know immediately what's working and what's not. Feedback is reactive and honest because Check Point collects information in the midst of the experience.

On-site, Instant Customer Feedback
Provide guests an engaging tablet-based survey to measure customer satisfaction or gather feedback on new products or ideas on-site and immediately after their experience.

Manager Notifications
Take control and respond right away. Flag questions and receive instant texts about service satisfaction with the care received; so you can remedy issues before the customer leaves.

Analytics and Reporting
Measure customer satisfaction over time and across locations to identify trends and opportunities to improve service levels.

HOW IT WORKS

1 Create
Easily create surveys with our online survey builder.

2 Collect
Handout surveys on-site or at a kiosk.

3 Analyze
View responses over time by survey and location.

4 Improve
Identify trends and opportunities for improvement.

Did you know? Response rates for traditional methods (comment cards and online surveys) are as low as 3-5%. Businesses have reported a response rate of 75% and higher for tablet-based surveys. - Power of Instant Customer Feedback eBook

CONTACT OUR EXPERTS: 01782-537000

CHECK POINT INCLUDES:

- **Tablet.** Touch screen survey device with built-in application.
- **Enclosure.** Folio to present surveys with a bill or receipt or mount it to a free-standing kiosk.
- **Survey Management.** Simple survey builder to create and disseminate surveys.
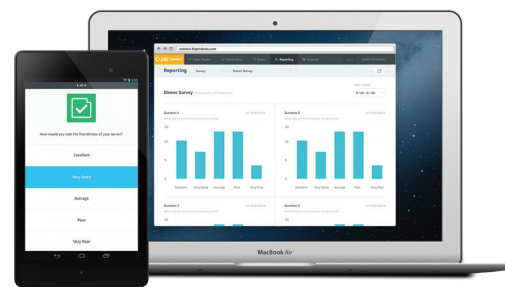- **Reporting.** Access to continually updated reports across multiple locations.

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PLANS & PRICING:

Basic

One Tablet
Unlimited Surveys
Unlimited Responses
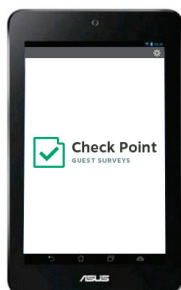Additional Features

Advanced

Up to 5 Tablets
Unlimited Surveys
Unlimited Responses
Additional Features

Professional

Up to 15 Tablets
Unlimited Surveys
Unlimited Responses
Additional Features

TABLET PACKAGES:

Asus Tablet

- Operating System: Android™ 4.2
- Display: 7" LED Backlight WXGA (1280x800) Screen
- Battery: 10 hours; 15Wh Li-polymer Battery
- Dimensions: (WxDxH) 4.7 x 7.7 x 0.4 inch
- Weight: 0.66 lbs

Includes:
· Folio
· Kiosk-mode software - restricts users to the Check Point application only

Nexus Tablet

- Operating System: Android™ Beam
- Display: 7.02" HD display (1920x1200) Screen
- Battery: 9 hours; 3950 mAh; Wireless charging built-in (Qi compatible)
- Dimensions: (WxDxH) 4.5 x 0.34 x 7.9 inch
- Weight: 0.64 lbs

Includes:
· Folio
· Kiosk-mode software - restricts users to the Check Point application only

* Additional £50 set-up fee applies to provision tablets.

ACCESSORIES:

Asus/Nexus Folio
£20

Nexus 7 Mountable Enclosure
£200

Tablet Multi Charger
£30

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