



Simple, Affordable Survey Solution

Understanding customer needs is the first step in providing a better guest experience. Check Point Surveys is a tablet survey application that helps businesses collect on-site customer feedback. With Check Point, you'll know immediately what's working and what's not. Feedback is reactive and honest because Check Point collects information in the midst of the experience.



On-site, Instant Customer Feedback

Provide guests an engaging tablet-based survey to measure customer satisfaction, service or gather feedback on new products or ideas on-site and immediately after their experience.



Manager Notifications

Take control and respond right away. Flag questions and receive instant texts about service satisfaction with the care received; so you can remedy issues before the customer leaves.



Analytics and Reporting

Measure customer satisfaction over time and across locations to identify trends and opportunities to improve service levels.

CHECK POINT INCLUDES:

- $\hbox{\bf \cdot Tablet.} \ \ \hbox{Touch screen survey device with built-in application}.$
- Enclosure. Folio to present surveys with a bill or receipt or mount it to a free-standing kiosk.
- $\hbox{\bf \cdot Survey Management.} \ \ \text{Simple survey builder to create and disseminate surveys.}$
- · Reporting. Access to continually updated reports across multiple locations.



HOW IT WORKS

Create

Easily create surveys with our online survey builder.

2) Collect

Handout surveys on-site or at a kiosk.

3 Analyze

View responses over time by survey and location.

(4) Improve

Identify trends and opportunities for improvement.

Did you know? Response rates for traditional methods (comment cards and online surveys) are as low as 3-5%. Businesses have reported a response rate of 75% and higher for tablet-based surveys. -Power of Instant Customer Feedback eBook

CONTACT OUR EXPERTS: 01782 537000





PLANS & PRICING:

Basic

One Tablet
Unlimited Surveys
Unlimited Responses
Additional Features

Advanced

Up to 5 Tablets Unlimited Surveys Unlimited Responses Additional Features

Professional

Up to 15 Tablets Unlimited Surveys Unlimited Responses Additional Features

TABLET PACKAGES:



Asus Tablet

- Operating System: Android™ 4.2
- Display: 7" LED Backlight WXGA (1280x800) Screen
- Battery: 10 hours; 15Wh Li-polymer Battery
- Dimensions: (WxDxH) $4.7 \times 7.7 \times 0.4$ inch
- Weight: 0.66 lbs

Includes:

- · Folio
- Kiosk-mode software restricts users to the Check Point application only



Nexus Tablet

- Operating System: Android $^{\!\mathsf{TM}}$ Beam
- Display: 7.02" HD display (1920x1200) Screen
- Battery: 9 hours; 3950 mAh; Wireless charging built-in (Qi compatible)
- Dimensions: (WxDxH) $4.5 \times 0.34 \times 7.9$ inch
- Weight: 0.64 lbs

Includes:

- Folio
- Kiosk-mode software restricts users to the Check Point application only

* Additional £50 set-up fee applies to provision tablets.

ACCESSORIES:



Asus/Nexus Folio £20



Nexus 7 Mountable Enclosure £200



Tablet Multi Charger £30

